# Pueblo Interagency Dispatch Center

2015

**MOB GUIDE** 

Pueblo Interagency Fire Board has reviewed and accepts this MOB Guide for the PIDC Zone. This document will remain in effect and can be amended as needed with the changes being approved by the current PIFB chair or acting.

DIANA ALLEN

PIFB Chair Person

Date

Ellen 4/14/15

## **Pueblo Interagency Mobilization Guide**

Chapter 10 Objectives, Policy, and Scope of Organization

**Chapter 20 Overhead and Teams** 

**Chapter 30 Crews** 

**Chapter 40 Equipment and Supplies** 

**Chapter 50 Aircraft** 

**Chapter 60 Predictive Services** 

**Chapter 70 PIDC Directory** 

## Chapter 10 Objectives, Policy, and Scope of Operation

#### Mission

The principal mission of the Pueblo Interagency Dispatch Center (PIDC) is to provide Initial Attack services and Resource Mobilization in a cost effective and timely fashion using resources identified in the PIDC CAD system and ROSS.

In addition, PIDC provides resource coordination, dispatching support to incidents in and outside of the PIDC boundary, intelligence gathering and dissemination.

The PIDC Mobilization Guide is intended to facilitate interagency dispatch coordination ensuring the timeliest and most cost effective incident support.

## **Scope of Operation**

Initial Attack, extended attack, and resource mobilization will be done by PIDC for the PSICC, RGD and SLVI-FMU.

PIDC will assist Colorado State (Colorado Division of Fire Prevention and Control or DFPC), Colorado Local Governments (Counties and Fire Departments located in identified Counties) USFWS, NPS, BIA, State of Kansas (Kansas Forest Service or KFS), Kansas Local Governments (County and Fire Departments), and DOD as needed or requested with a proper fire code applied for billing purposes.

For a non-wildfire incident the jurisdictional agency will need to supply a valid billing code for reimbursement with a valid agreement in place before services can be rendered.

2015 PIDC MOB GUDE Page 4 of 21

#### PIDC ORGANIZATION

#### **USFS - PSICC**

1-Center Manager 26/0

1-Assistant Center Manager 26/0

2-Initial Attack Dispatchers 26/0

1 –Initial Attack Dispatcher – GS-0462-7/unfunded/vacant

#### **SLVI-FMU**

1- Initial Attack Dispatcher 18/8

#### BLM (RGD)

1-Lead Dispatcher-WAE 13/13

Misc. office supplies

#### State of Colorado, DFPC

1-Seasonal Initial Attack Dispatcher or equivalent funding (6 months)

Training, misc. office supplies and services

Telecommunication support

#### **Colorado Local Governments**

None

**NPS** (Colorado portion of the zone)

Misc. office supplies

#### **FWS**

Telecommunication support

Dispatcher Funding – (approximately 8 weeks)

## State of Kansas, KFS

Misc. office supplies – Agreement Pending

#### BIA

Dispatcher Funding – (approximately 8 weeks) – Agreement Pending

2015 PIDC MOB GUDE Page 5 of 21

## **Organizations**

PIDC supports the following directly or as needed

## **Colorado Agencies**

USFS - Pike National Forest

USFS - San Isabel National Forest

USFS - Rio Grande National Forest

USFS - Comanche National Grasslands

BLM - Royal Gorge Field Office

BLM - San Luis Valley Public Lands Office

CO - Colorado Division of Fire Prevention and Control

NPS - Great Sand Dunes National Park

NPS - Florissant Fossil Beds National Historic Site

NPS - Sand Creek Massacre Site

NPS - Bents Fort National Historic Site

USFWS - Leadville National Fish Hatchery

USFWS - Baca National Wildlife Refuge

USFWS - Monte Vista National Wildlife Refuge

USFWS - Alamosa National Wildlife Refuge

USFWS – Two Ponds National Wildlife Refuge

USFWS - Rocky Flats National Wildlife Refuge

DOD - Air Force Academy

DOD - Fort Carson/Pinon Canyon

DOD - Peterson Air Force Base

DOD - Butts Field Army National Guard

USDA - Department of Agriculture-Pueblo

2015 PIDC MOB GUDE Page 6 of 21

#### **Colorado Counties**

Alamosa

Arapahoe

Baca

Bent

Chaffee

Conejos

Costilla

Custer

Crowley

Cheyenne

Denver

Douglas

Elbert

El Paso

Fremont

Huerfano

Jefferson

Kiowa

Lincoln

Lake

Las Animas

Mineral

Otero

Park

Pueblo

Prowers

Rio Grande

Saguache

Teller

Colorado Fire Departments with-in the identified Counties above (+-200) list available from DFPC upon request

2015 PIDC MOB GUDE Page **7** of **21** 

#### **Kansas Agencies**

USFS - Cimarron National Grasslands

KS - Kansas Forest Service

KS – Division of Emergency Management

NPS - Tall Grass Prairie National Historic Site

NPS - Fort Larned National Historic Site

NPS - Fort Scott National Historic Site

NPS - Brown vs. Board of Education National Historic Site

NPS - Nicodemus National Historical Site

USFWS - Kirwin National Wildlife Refuge

USFWS - Quivira National Wildlife Refuge

USFWS - Marais des Cygnes National Wildlife Refuge

USFWS - Flint Hills National Wildlife Refuge

BIA - Bureau of Indian Affairs Horton Agency (4 Tribes)

- Potawatomi Tribe
- Kickapoo Tribe
- Sac and Fox Tribe
- Band of Iowa

Kansas Counties (105)

DOD - Department of Defense

- Fort Riley
- Kansas Army National Guard

## Cooperation

Annual Operating Plans (AOP): PIDC follows the established County AOP's. Arapahoe National Forest Agreement for Initial Attack.

Military Agreements

Colorado Statewide Cooperative Wildland Fire Management and Stafford Act Response Agreement signed and dated 6/1/2011 and as amended in 2013.

Kansa Interagency Coop Fire Management Agreement.

Refer to RMCG 10

2015 Colorado Statewide Wildland Fire Management AOP that tiers to the Agreement. RMG  $10\,$ 

Colorado National Guard and USDA, Forest Service, Region 2 Agreement. Refer to RMG 10

2015 PIDC MOB GUDE Page 8 of 21

## **Neighborhood Resource Ordering**

The following list defines the approved neighborhood for PIDC

FTC - Fort Collins Interagency Dispatch Center

GPC - Great Plains Interagency Dispatch Center

DRC - Durango Interagency Dispatch Center

MTC – Montrose Interagency Dispatch Center

## **Boundary Resource Ordering**

The follow list defines the neighborhood boundary region/states for PIDC

**Region 3** Dispatch Centers

TAZ - Taos Interagency Dispatch Center

ABZ - Albuquerque Interagency Dispatch Center

**Region 8** 

AOICC - Arkansas/Oklahoma Interagency Coordination Center

Region 9

MICC - Missouri/Iowa Coordination Center

#### **Initial Attack Definitions**

All local initial attack resources will be dispatched using the WildCAD system that PIDC has primary jurisdictional responsibility for (PSICC, RGD, and SLVI-FMU).

## Staffing

Normal staffing hours are 0800-1630 Monday through Friday, and can be adjusted as needed to meet workload.

PIDC will staff seven (7) days a week when activity warrants until at least October 15<sup>th</sup>.

During non-staffed hours PIDC can be reached through the 24-hour answering service 719-553-1600 or

719-549-0540.

## **PIDC Priorities**

Initial Attack jurisdictional responsibility (PSICC, RGD and SLVI-FMU)

Initial Attack Cooperating agencies

Extended Attack jurisdictional responsibility (PSICC, RGD and SLVI-FMU)

Extended Attack Cooperating agencies

Resource Orders Regionally

Resource Orders Nationally

#### PIDC ZONE PREPARDNESS LEVELS

Each Agency is responsible for reporting their local preparedness levels to PIDC, if not reported PIDC will show a one (1) until reported.

#### PREPARDNESS LEVEL 1

DESCRIPTION: Little or no fire activity in the zone.

- Few resources are committed in or out of zone.
- Conditions exist for normal prescribed fire operations.

MANAGEMENT ACTIONS: Unit(s) will determine appropriate actions.

• PIDC Normal Staffing.

#### PREPAREDNESS LEVEL 2

DESCRIPTION: Wildfire activity has increased with most fires remaining at low to moderate complexity.

- One or more units experiencing moderate to high fire intensity with A, B, and C fires occurring, local units and adjacent cooperators handling situation with little support through PIDC. Potential exists for mobilizing resources through PIDC.
- Resources are adequate for prescribed fire activity.

MANAGEMENT ACTIONS: Unit(s) will determine appropriate actions.

• PIDC staffing will be extended to meet the demand.

#### PREPAREDNESS LEVEL 3

DESCRIPTION: High potential exists for fires to be moderate to high complexity.

- A number of fires having potential of becoming class C or larger.
- ERC's and BI's from four or more weather stations in the zone are in the very high to extreme range.
- One or more units are experiencing incidents requiring commitment of zone resources.
- Additional resources are being ordered or a majority of zone resources are committed to zone and/or regional incidents.

MANAGEMENT ACTIONS: PIDC will monitor commitment of resources for competition between units or shortages and notify Unit Managers and PIFB of possible shortages.

- PIDC staffing will be extended to meet the demand.
- An Intelligence, Initial Attack or Support Dispatcher will be ordered as needed.

2015 PIDC MOB GUDE Page 10 of 21

## PREPAREDNESS LEVEL 4

DESCRIPTION: High complex large fire activity is occurring.

- Fires are escaping initial attack as evident by the number of C or larger fires.
- Fire severity is very high to extreme as reported by three or more units.
- One or more PIDC units are experiencing an incident requiring Type 1 or 2 Team.
- Majority of zone resources are committed.
- Priority setting is needed for critical resources.
- Additional resources are being ordered from the neighborhood and RMC.

## MANAGEMENT ACTIONS: Activate PIFB MAC as per PIDC Mob Guide.

- The group will determine fire priorities within the zone.
- Request preposition of critical resources.
- Expand PIDC dispatch organization to meet current and anticipated needs.
- Extend hours to meet the demand.
- Regional and National Guidelines will determine if Prescribed Fire activity will be permitted.
- May require staffing of PIDC 24 hours/day 7 days per/week

#### PREPAREDNESS LEVEL 5

DESCRIPTION: High complex large fire activity is occurring.

- Multiple large fires in Zone.
- Fire severity is extreme.
- PIDC open 24 hours/day-7 days per week.

MANAGEMENT ACTIONS: PIDC staffed to meet demand or orders placed.

## **MOBILIZATION**

PIDC will mobilize resources in accordance with the Rocky Mountain Area Mob Guide. (Refer to RMA 2015 Mob Guide)

PIDC will honor and process orders for initial attack 24 hours per day.

PIDC will only mobilize resources for non-initial attack during the hours of 0500-2200.

Resource requests will be filled by jurisdictional agency first.

Non- Federal Agencies will follow the established guidelines set forth in each respective County AOP.

2015 PIDC MOB GUDE Page 11 of 21 PIDC understands that if a Resource Order is received, the proper authorization and approval has been met.

PIDC will initiate Article 28.2 of the National Federation of Federal Employees (NFFE) Master Agreement "When a staffing level 300 individuals on a Forest Service incident or 300 Forest Service employees on other than a Forest Service incident is reached and a command post has been established, the Council Vice-President (CVP) or designee will be notified within 24 hours after the staffing reaches 300. That notification will inform the CVP or designee of the location of the incident and the name of the Incident Commander (IC). The IC will be notified of the name and contact information of the CVP or designee."

Region 2 Dispatch Centers will provide the CVP with names and contact information for the Incident Commander, Human Resources Specialist (HRSP), and Agency Administrator.

Region 2 CVP contact information is available through PIDC.

#### ROSS AVAILABILITY AND DEFINITIONS

To ensure safe and efficient mobilization of resources to incidents, resources are requested and mobilized using the Resource Ordering and Status System (ROSS). Standard interagency mobilization processes are identified within the Interagency Standards for the ROSS Operation Guide (ISROG) located at the following website:

http://www.nifc.gov/nicc/logistics/references/ISROG.pdf

ROSS will be used to fill requested orders.

Agencies are responsible for updating their availability in ROSS.

ROSS is swept on the first Monday of every month, Cooperator resources availability will be set to **unavailable.** 

## PIDC ROSS AVAILABILTY DEFINITIONS

Federal resources –

- Available Locally to be used for statusing of team members and priority trainees.
- Available Regionally to be used for mobization within RMA.
- Available Nationally to be used for mobization throughout the Nation.

Nonfederal (State and Local Government resources) –

- Available Locally available throughout the PIDC zone, includes team members, priority trainees, overhead, equipment and aircraft.
- Available Regionally to be used for mobilization within the RMA.
- Available Nationally to be used for mobilization throughout the Nation.

2015 PIDC MOB GUDE Page 12 of 21

## STATUSING AVAILABILITY

PIDC will post a Twitter message "ROSS Status has been swept; please set your availability accordingly, thank you".

Resources will need a NAP User Account to manage their availability in ROSS.

#### **PASSWORDS**

Due to security requirements PIDC can no longer reset passwords:

To reset passwords go to: NAP Password Policy at: - <a href="https://nap.nwcg.gov/NAP/">https://nap.nwcg.gov/NAP/</a>

- Standard Account Passwords expire after 60 days.
- Accounts are locked after five (5) failed login attempts per session. There will be a 15 minute lockout before the user may attempt to log on again.
- Users must establish security challenge questions to reset a forgotten password.

#### FILL or UTF

PIDC will give the resource 30 minutes to contact PIDC to fill the order.

PIDC will move on to the next resource if confirmation is not received at the end of the 30 minutes.

## **BILLING/REIMBURSMENT**

Resource Orders are used for billing documentation between agencies, ordered resources need to maintain copies. If at any time a resource order is needed, one can be requested from PIDC.

#### **PROCUREMENT**

Each jurisdictional agency has the responsibility to supply procurement support.

PIDC personnel are not able to purchase supplies for incidents.

2015 PIDC MOB GUDE Page 13 of 21

# Chapter 20 OVERHEAD and TEAMS

PIDC will fill overhead for assignments outside of the zone based on availability that is statused in ROSS.

PIDC does not generally fish (look for resources not statused as available).

PIDC will fill orders based on the Jurisdictional agency requesting the resources.

PIDC can only fill overhead orders with personnel listed in ROSS and shown as available.

## Name Request/Suggest

If a resource is aware that a name request/suggest is coming, they need to notify PIDC so that PIDC can notify RMACC.

**NOTE:** A name request/suggest may not be honored.

## **Priority Trainee's**

When PIDC receives a name request for a priority trainee, even if status in ROSS is unavailable, PIDC will make contact with that trainee to confirm with them that they are waiting for the order, if so; PIDC will make them available in ROSS and will fill the order.

If the priority trainee is not available, PIDC will document information, advise the RMA Gator and UTF the order.

## **Supplemental Resources**

Overhead personnel that are listed as available in ROSS and that live within the established boundary will be dispatched first and resources that live outside the established boundary that are listed as available will be dispatched after.

## **Team Ordering**

PIDC will order Type 1, 2, 3, and NIMO teams as requested.

For Type 1 and 2 teams, a long team configuration will be the normal response, unless the requesting unit specifically requests a short team. (Total of 9 positions; C&G, Refer to NMG 10).

2015 PIDC MOB GUDE Page 14 of 21

## **CHAPTER 30**

Crews

#### PIDC CREW LISTING

## Type 1 Crews

Pike IHC- Monument, Co.

## Type 2 I.A.

San Isabel Regulars – Canon City, Co. Rio Grande Regulars – Monte Vista, Co. Mid Plains – Kansas FWS mobilize out of Denver, CO East Divide – Kansas BIA mobilize out of Denver, CO.

#### Type 2

Juniper Valley – Canon City, Co. Juniper Valley – Buena Vista, Co.

## Wildland Fire Module

Platte Canyon Wildland Fire Module (Module 5) - Pending

## Minimum crew standards

(Refer to NMG 30)

#### **CREW STATUS**

For Type 2 I.A. and Type 2 crews after they have been statused as available, the Crew Boss will send PIDC a roster for the crew.

When the crew has received an order the crew boss will send an updated roster to PIDC in case there are any changes in the original.

## PIDC Crew Dispatch Guideline

## **Initial Attack**

Closest crew or as requested by jurisdictional agency

## Extended Attack - resource orders

First by jurisdictional agency

(Federal incident federal resources, State/County incident State/County resources)

Second by Availability date

Third (if needed) by location

\*All CRWB-trainees must be approved by the ordering agency

## CHAPTER 40 Equipment and Supplies

## **Engines**

#### **Initial Attack**

PIDC will dispatch resources using the closest forces concept.

#### **Mobilization**

Engines need to be available in ROSS along with the crew members that will be on the unit.

Nonfederal resources will be listed and statused accordingly in ROSS in order to be mobilized and PIDC will mobilize according to current qualifications.

Resources not in ROSS will not be mobilized by PIDC.

#### **Resource Orders**

Engines need to be available in ROSS to the appropriate, desired level: Local, Regional or National. Crew members (overhead) that will be on the engine should status their availability as Local.

Nonfederal engine resources should add their point of contact in the remarks section of their ROSS web status, normally done by the Duty Officer who holds the account.

PIDC dispatchers will check the documentation tab in ROSS when filling orders for updated contact information.

#### **SUPPLIES**

It is up to each jurisdiction to order supplies as needed.

2015 PIDC MOB GUDE Page 16 of 21

#### Chapter 50 Aircraft

## INITIAL ATTACK RESOURCES

PIDC will fill orders from within zone and then go out of zone as needed through RMACC for assistance. PIDC will follow established guidelines and procedures to order any additional air support needed or required (Air Attack, Lead or ASM). It will always be up to the pilot to accept or decline any mission.

## AIR TO GROUND FREQUENCY

Will be issued by PIDC, it is the jurisdictional agency responsibility to insure they have the needed frequency to communicate to any aircraft ordered or make arrangements with PIDC to send a liaison communication person. Without an established form of communication there could be a delay in using the requested resource or the aircraft may not be mobilized. PIDC cannot mix aircraft that cannot communicate with each other on standard frequencies assigned by PIDC.

If an Aircraft cannot communicate with the incident, the aircraft will be advised to return or orbit while PIDC attempts to establish communication with the incident. If PIDC or the aircraft cannot establish communication PIDC will recommend that the aircraft return to base. It will be the pilot's discretion if they choose to continue without established communications.

#### **TFR**

PIDC will process request for TFR's as needed.

#### **FLIGHT FOLLOWING**

PIDC will follow Region 2 Mobilization Guide Chapter 80.

## WHO CAN ORDER AIRCRAFT

Non-Federal Agencies will follow the established guidelines set forth in each respective County AOP. It is understood that when PIDC receives an Aircraft Order that the proper authorization and approval has been met.

2015 PIDC MOB GUDE Page 17 of 21

#### ORDERING AIRCRAFT

PIDC will need the following to place an order

- 1. Name of incident
- 2. Descriptive location
- 3. LATITUDE.
- 4. LONGITUDE (degree/minutes)
- 5. Ground Contact
- 6. What is being ordered (SEAT, Heavy, Helicopter)
- 7. Values at risk (how many structures, power lines etc...)
- 8. Date and Time needed
- 9. Ability to communicate on assigned radio frequency given by PIDC

NOTE: Without an identified location (Lat/Long, or T, S and R) PIDC cannot dispatch aircraft which can cause a delay in processing the order.

## Filling an Aircraft Order

- 1. Once order is filled PIDC will relay the following information to the ordering agency:
  - a) Air to Ground Frequency assigned
  - b) Request number
  - c) Resources requested
  - d) Resource assigned
  - e) Resource ETD and ETA

## PRIORITIZING AIRCRAFT

PIDC jurisdictional agencies prioritize aircraft for their incidents.

Local Government Responsibility - Local authorities are responsible for prioritizing incidents with-in their jurisdiction.

# CHAPTER 60 Predictive Services

## SPOT WEATHER REQUESTS

Each jurisdiction has the ability to submit a spot weather forecast to the appropriate NWS office. Websites are listed below.

PIDC provides this service for the PSICC, RGD, SLVI-FMU, NPS and FWS as needed.

PIDC will submit the spot weather forecast to the appropriate NWS office by website for incident personnel to be able to view. In the event of internet loss, PIDC will submit by fax or phone

When requesting your spot weather request, please identify your local NWS office, and if you would like the spot to be returned to you by email, fax, radio, or phone.

NWS offices are listed below:

Boulder, CO. - http://www.weather.gov/bou/

Pueblo, CO. - http://www.weather.gov/pub/

Dodge City, KS. - http://www.weather.gov/ddc/

Goodland, KS - http://www.weather.gov/gld/

Topeka, KS. - http://www.weather.gov/top/

Wichita, KS. - http://www.weather.gov/ict/

Hastings, NE. - http://www.weather.gov/gid/

Pleasant Hill, MO. - http://www.weather.gov/eax/

Springfield, MO. - http://www.weather.gov/sgf/

## SITUATION REPORTING

PIDC will report incidents that have been officially reported to PIDC by phone, e-mail or through the ICS-209 system.

#### **RX ADVANCE NOTIFICATION**

PSICC, RGD and the SLVI-FMU agree to use the advance notification reporting form located on the PIDC web page at:

http://gacc.nifc.gov/rmcc/dispatch\_centers/r2pbc/new\_pages/PrescribedFire.html

All agencies may use the advance notification reporting form if they would like to be added to the situation report.

2015 PIDC MOB GUDE Page 19 of 21

#### **RED FLAG WARNINGS**

Red Flag Warnings are read over the radio only to the PSF, RGD and the SLVI-FMU. Red flag information is available through the NWS office web pages.

#### PIDC ANNUAL REPORT

PIDC annual report will be completed by January 31st of each year and will be posted on the PIDC web page.

## PIDC ZONE Multi-Agency Coordination Group (MAC)

Consist of members from the Pueblo Interagency Fire Board (PIFB). PIDC Center Manager will coordinate with the PIFB Chairperson to activate as needed or directed.

2015 PIDC MOB GUDE Page 20 of 21

## CHAPTER 70 PIDC PHONE DIRECTORY

Not published

2015 PIDC MOB GUDE